



Leggett & Platt
INCORPORATED
GLOBAL SERVICES

Wally Krey
President

5950 W. 51st Street
Chicago, IL 60638
Phone: (708) 924 7584
Fax: (708) 458-2408
Email: Wally.Krey@Leggett.com

January 5, 2010

Mr. Bob Bruno
Coldwell Banker First Affiliate
Sedona, AZ

Ms. Pam Bayles
National Bank of Arizona
Sedona, AZ

Dear Bob and Pam:

Cherie and I am sending this note to say “Thank You” to you and both of your teams for the outstanding service, professionalism and your detailed attention and follow up to all the critical steps involved in our recent home purchase in the Thunder Ridge subdivision. Bob, you orchestrated two very effective days of home showings, which were focused based on our parameters. Therefore, we wasted little time in our search of the Sedona area during the weekend just prior to Thanksgiving. This allowed us to understand the values in the area and make an intelligent and informed decision in regard to our offer. We obtained our accepted offer on December 1st and we closed on December 22nd. Once the offer was accepted and within a relatively short period of time, “Thanks to your magical teams of professionals” in both your organizations:

Pam, you arranged and followed the home appraisal, loan approval and funding!

Bob, you arranged and followed the home inspection, wood infestation inspection, septic certification, well inspection and water tests and security system installation.

Both of your outstanding efforts, in the end, led to actually closing ahead of schedule!!!

In good times this would have been tough, in the current economic conditions, I believe you collectively completed an amazing accomplishment.

Due to your amazing efforts, Cherie and I were able to spend this past holiday enjoying our new home!

Again, “Thank You” and we wish you both a Healthy and Prosperous New Year,

Wally and Cherie

.....